



Eligibility and Participation Expectations

Background

Pharmacists Optimizing Oncology Care Excellence in Michigan (POEM) is a collaboration between the Michigan Oncology Quality Consortium (MOQC) and the Michigan Institute for Care Management and Transformation (MICMT), whose goal is to improve oncology patient care and outcomes through integration of clinical pharmacists in direct patient care within oncology practices across the state of Michigan. Through this interdisciplinary care model, oncology pharmacist will provide clinical care to high-risk oncology patients resulting in improved performance on quality oncology metrics.

POEM, a program within MOQC, will serve as the coordinating center and is responsible for mentoring, assisting and providing consultative feedback to POEM Clinical Oncology Pharmacists in order to achieve this goal.

Eligibility

To participate in POEM, the oncology practice should:

- Be a participant in BCBSM Physician Group Incentive Plan (PGIP).
- Have an oncology pharmacist (PharmD) performing clinical work within the oncology practice/physician organization.
- Have strong interest in and commitment to embedding pharmacists into direct patient care settings.

Expectations – Physician Organization Participation

To successfully participate in this project, physician organization and oncology practices will be expected to do the following:

1. Identify/hire POEM clinical oncology pharmacist
2. Identify practice sites and introduce program to practice site leadership and staff. Ensure practice physician providers are engaged and buy-in to the program.
3. Collaborate with the POEM clinical oncology pharmacist to provide oncology disease and medication management services established by the POEM coordinating center. Expectation is that focus for program and program framework is developed in first month after hire of POEM clinical oncology pharmacist. By the second month, the expectation is that significant steps are being taken to launch program.
4. Assist in establishing collaborative practice agreement with the POEM clinical oncology pharmacist and physicians
5. Provide private office space/work area for POEM clinical oncology pharmacist to conduct private one-on-one clinical appointments with patients
6. Provide support for scheduling appointments for POEM clinical oncology pharmacist
7. Provide electronic access to the full medical record to the POEM clinical oncology pharmacist
8. Thoroughly and accurately collect data for all patients, regardless of insurance provider
9. Respond to queries from the coordinating center in a timely manner (with 2 business days)



10. Contribute data and information that could be used in peer-reviewed publications
11. Collaborate with practice sites to devise an improvement plan based on data collected by the coordinating center
12. As the program matures and the organization finds value in the pharmacist's contribution, we expect each physician organization or physician practice will fund the POEM clinical pharmacist and any additional clinical pharmacists, thus expanding the clinical program across their practice sites

Expectations – POEM Clinical Oncology Pharmacist

To successfully participate in this program, the POEM clinical oncology pharmacist will be expected to do the following:

1. Provide oncology disease and medication management services established by the coordinating center
2. Dedicate four days per week at the practice site(s) delivering direct patient care and one day per week for program planning and development
3. Collect patient data, as directed by the coordinating center
4. Participate in regular conference calls with the coordinating center for mentoring, training and follow-up
5. Participate in training in an intensive process and administrative training (2 days)
6. Attend quarterly meetings to learn of program updates, share best practices, discuss program successes and challenges, review quality data and outcomes, etc.
7. Participate in site visits by the coordinating center
8. Collaborate with other POEM clinical oncology pharmacists

Data Use

1. Data will be collected by the Oncology Pharmacist and MOQC abstractor and put into the POEM database, managed by MICMT. This data will include elements of PHI that will be managed through the use of a Limited Data Use Agreement.
2. Data will be analyzed by both MOQC and MICMT to assess effectiveness of the initiative in improving outcomes/quality of care provided to patients
3. Data reports and summaries will be shared with the PO
4. MOQC will share de-identified POEM program data and outcomes to BCBSM
5. De-identified POEM program data and outcomes may also be shared for publications.