# MOQC Our mission is to be the best state in the nation for cancer care.

# Michigan Oncology Quality Consortium Biannual Meeting June 2019

Does Performance Variation Indicate A Gap In Quality?





A nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association

### **Sponsor**





Rural Health Initiative



## Continuing Medical Education

#### **Disclosures**

- Jennifer Griggs, MD, MPH, the faculty planner, has no commercial or financial interests, relationships, or other conflicts of interest that are relevant to this activity.
- See additional disclosures in the Program.



# Continuing Medical Education

#### Learning objectives

- Analyze experience and improve practice
- Integrate relevant content to provide cost-effective health care that does not compromise care quality
- Integrate relevant content to ensure multispecialty/multidisciplinary coordination of care

#### Competencies

- 1. Practice-based learning and improvement
- 2. Systems-based practice

Agenda has details on number of credit hours









# Number of Rainy Days

MONTH	Metro Detroit
January	22
February	20
March	20
April	22
May	21
June – so far	12

117 rainy days since January 1st



### Starting Round 2 of 2019

**MOQC** Measures

Keeping

- Oral chemo monitored: medication adherence assessed
- Tobacco cessation counselling administered or patient referred
- NK1 RA or olanzapine administered with Cycle 1 low or mod emetic risk chemotherapy (lower is better)
- Pain addressed appropriately (EOL)
- Hospice enrollment or documented discussion (EOL) (revised)
- Palliative care referral/services or documented discussion (EOL) (revised)
- Chemotherapy in last 2 weeks of life (EOL) (lower is better)
- Serum tumor marker surveillance (30-365 days p dx) in early stage breast cancer (lower is better)



### Starting Round 2 of 2019

Changes to MOQC Measures

Deleting

- Pain managed appropriately (initial therapy)
- Signed patient consent for chemotherapy
- Infertility risk discussed
- Dyspnea addressed (EOL)
- Hospice enrollment within 3 days (EOL) (lower is better)
- Complete family history for patients with invasive colorectal cancer
- Colonoscopy before or within 6 months of curative colorectal resection or completion of primary adjuvant chemotherapy



### Starting Round 2 2019

#### Changes to MOQC Measures

Adding or Creating

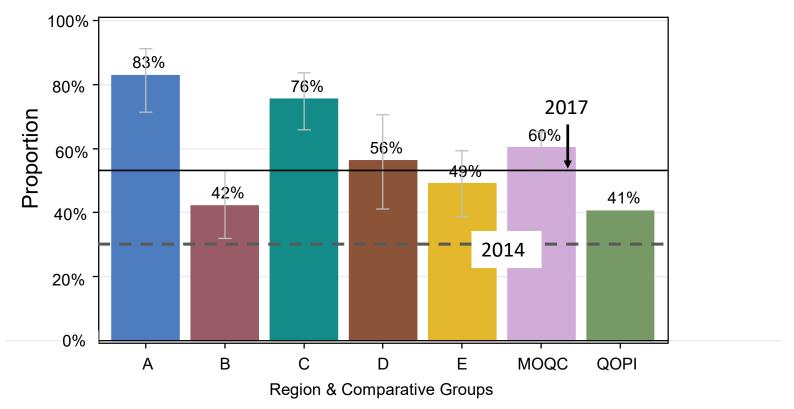
- Oral chemotherapy monitored on visit/contact following start of therapy
- NK1 RA and olanzapine prescribed or administered with high emetic risk chemotherapy
- Hospice enrollment
- Hospice enrollment within 7 days of death (lower is better)
- Patients with prostate ca receiving ADT who received bone density testing within one year of initiating ADT
- Bone modifying agents administered for breast ca bone mets or multiple myeloma
- Complete family history for patients with invasive cancer
- GCSF administered to patients who received chemo for non-curative intent (lower is better)



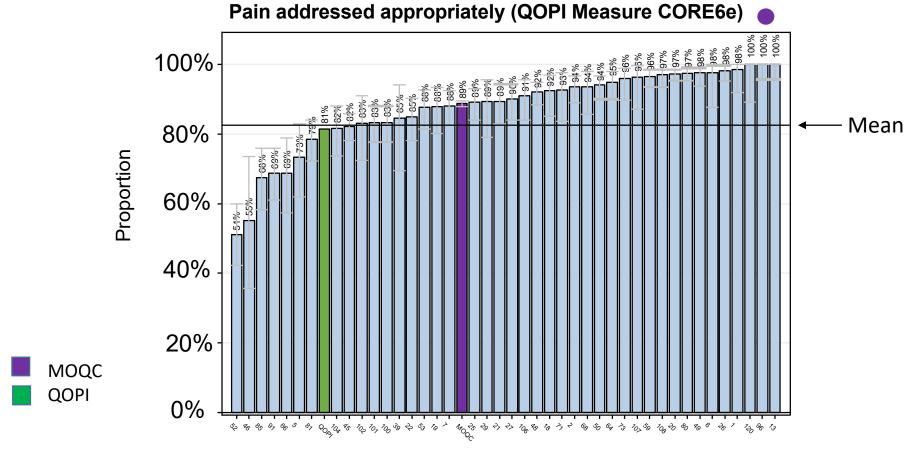
# Visualization of Data Updates on Performance



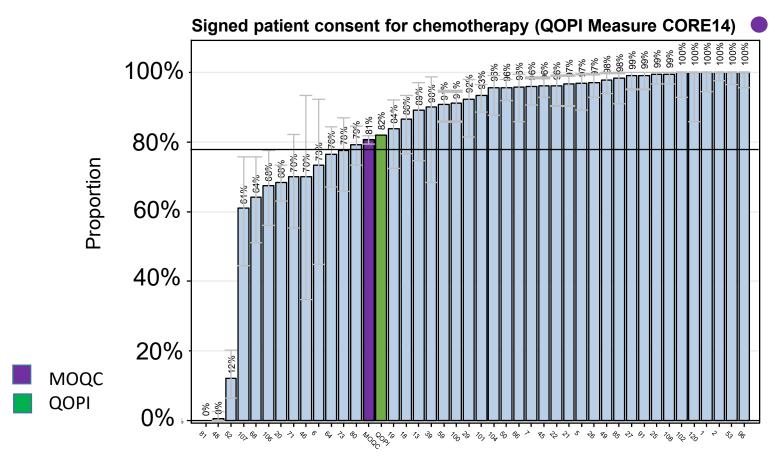
#### Tobacco cessation counseling or referral



Spring 2018 (through 6/18); Round 2 data (through 12/4/18) pending



Practices and Comparative Groups



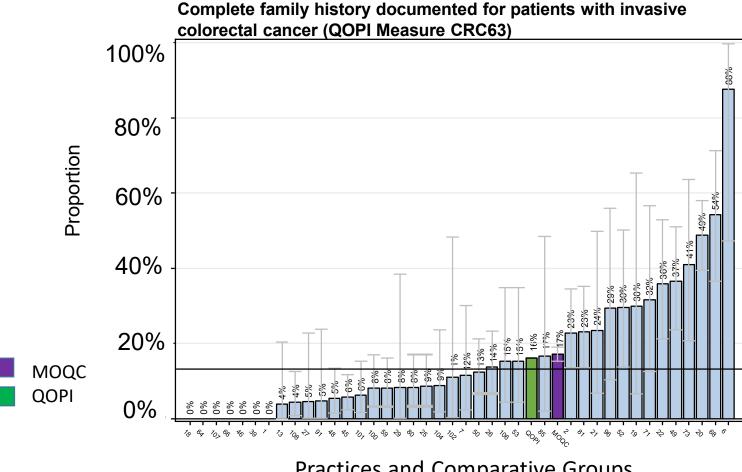
**Practices and Comparative Groups** 

Tobacco cessation counselling administered or patient referred in the past year (QOPI Measure CORE22bb) 100% 80% **Proportion** 60% 40% 20% MOQC **QOPI** 

**Practices and Comparative Groups** 

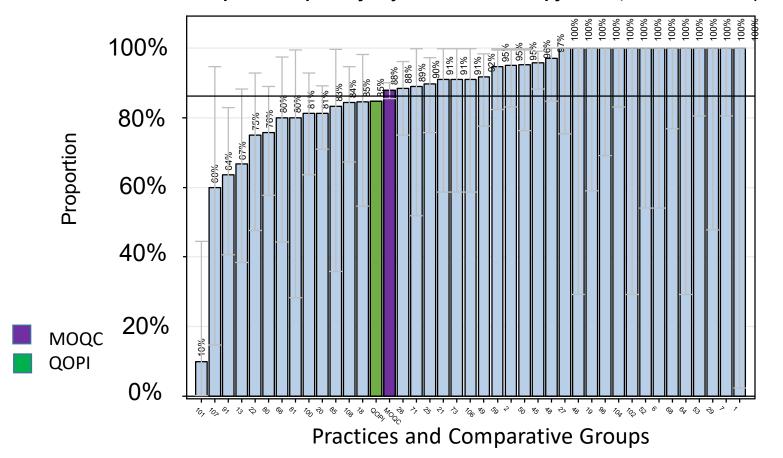
Infertility risks discussed prior to chemotherapy with patients or reproductive age (QOPI Measure SMT33) 100% 80% Proportion 60% 40% 20% MOQC **QOPI** 0% 

**Practices and Comparative Groups** 



**Practices and Comparative Groups** 

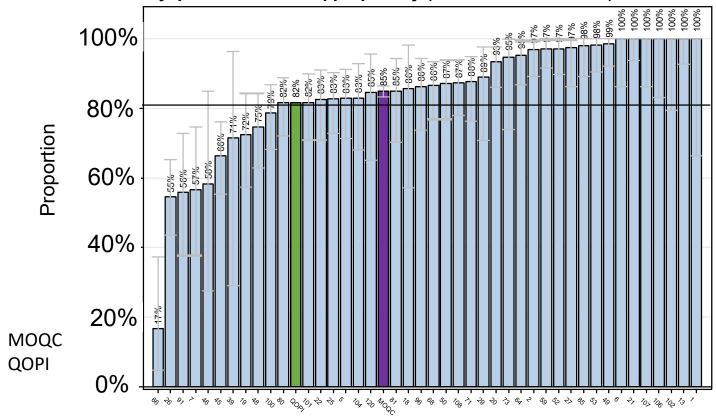
### Colonoscopy before or within 6 months of curative colorectal resection or completion of primary adjuvant chemotherapy QOPI (Measure CRC73)



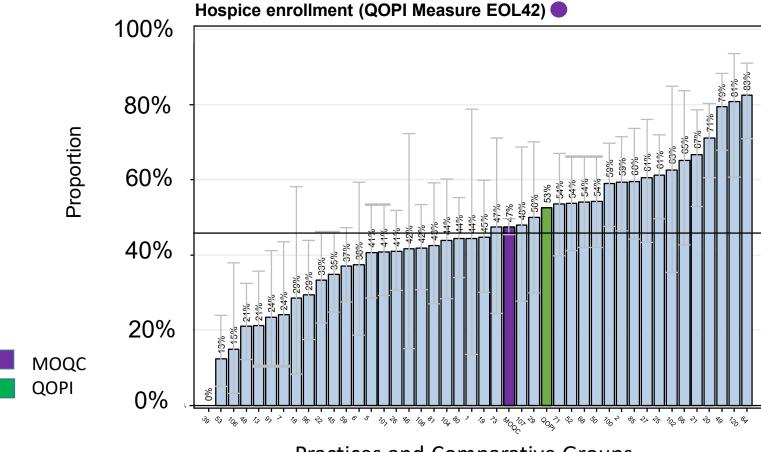
### Pain addressed appropriately (QOPI Measure EOL38) 100% 80% Proportion 60% 40% 20% MOQC **QOPI** 0%

**Practices and Comparative Groups** 

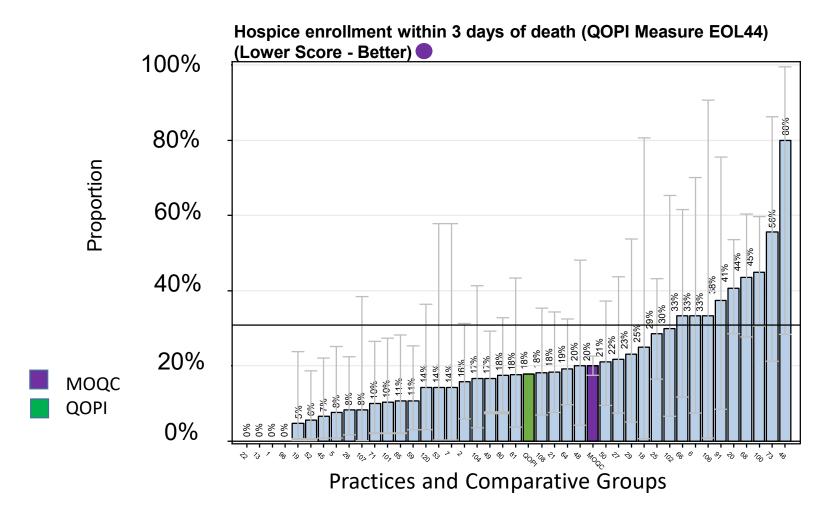
#### Dyspnea addressed appropriately (QOPI Measure EOL41)

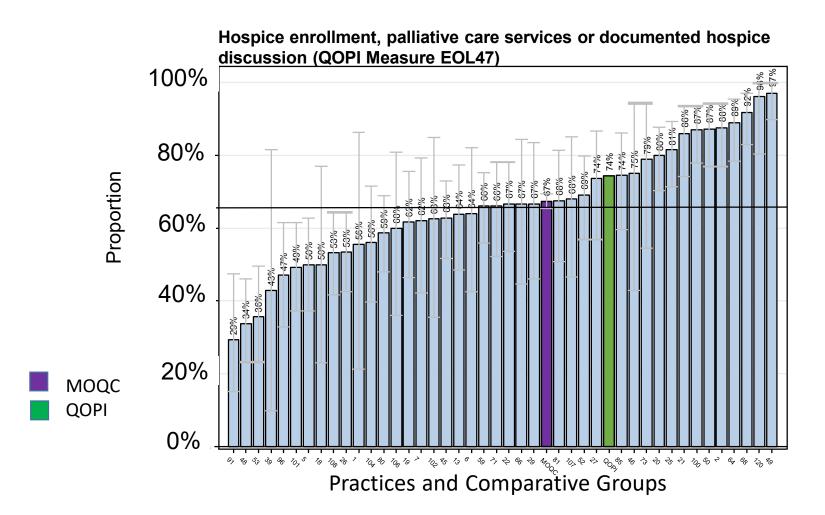


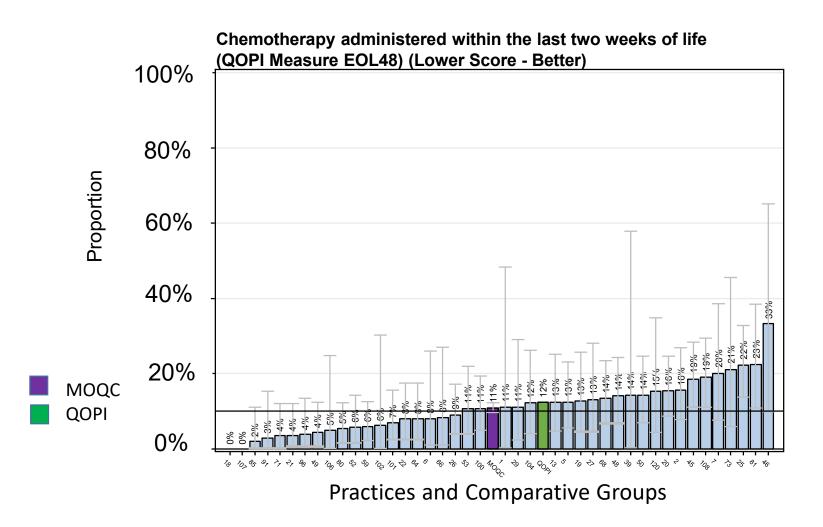
**Practices and Comparative Groups** 



**Practices and Comparative Groups** 







### Changes in VBR Measures





#### Criteria for Selection of VBR Measures

- Meaningful measures at patient- & population-level
- Clinicians have interest in practice improvement
- Addresses the value equation
- Current performance not too high
- Current performance not too low
- Variation in practice between practices & regions
- "Freshness"



VBR, value-based reimbursement

### MOQC VBR 2020: 2 Requirements

#### Performance

- Tobacco cessation counselling administered or patient referred in last year
- Hospice enrollment or documented discussion
- Hospice enrollment
- NK1-RA or olanzapine administered with first cycle low or moderate emetic risk chemotherapy (Lower-Better)

#### **Participation**

- 1. Physician attendance at 1 biannual meeting\*
- 2. Physician attendance at Spring & Fall evening regional meetings

\*exceptions are available to practices

Region meets target for three out of four measures

One physician from each practice must attend one biannual meeting and both regional meetings (12 hrs)

# **Quality Initiatives**

Hospice Enrollment





### Why Hospice?



#### Improved outcomes

- Survival
- Quality of life
- Value
- Caregiver outcomes





### Identified Barriers / Areas for Improvement

**Access** 

Communication



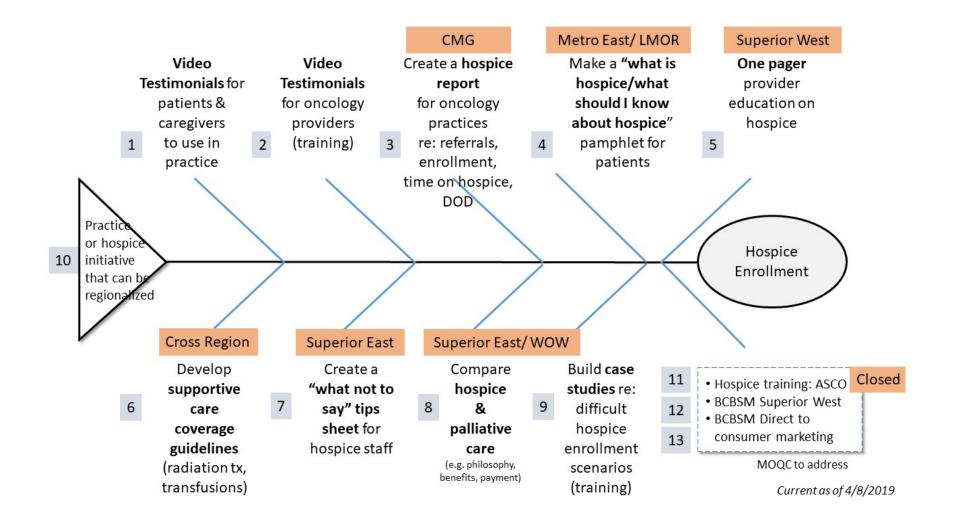
Patient & Family Knowledge

Clinician Knowledge



Patient/caregiver characteristics





### Deliverables – Plan is August 2019







# Update from Steering Committee

Dawn Severson, MD - Chair





### Steering Committee Report

- New Members
  - Heather Spotts, LMSW, OSW-C
  - Diana Kostoff, BsPharm, PharmD, BCPS, BCOP
- Future Biannual Meetings
  - Faith and Culture Panel January 2020
  - Jennifer S. Temel, MD June 2020
     Professor, Harvard Medical School
     Clinical Director of Thoracic Oncology at Massachusetts General
     Director of Cancer Outcomes Research, Massachusetts General Cancer Center
     Research expertise in early palliative care



### Steering Committee Report

- Measures Committee
- MOQC's involvement in extramural funded projects
  - Rural Health Initiative
  - PROM Onc, Patient Reported Outcome Measures Oncology



### Patient Reported Outcomes

- Fully develop and test patient-reported outcome performance measures (PRO-PMs) of health-related quality of life (HRQoL), fatigue and pain for patients with breast, colon & non small cell lung cancer
  - Meaningful and applicable in community & academic settings
  - Useful for commercial and public payers
  - Minimize burden for patients and providers
- Prepare for successful submission of measures to NQF and CMS
- Start with two sites this summer; more to come as we deploy in the field







# Updates from the Oncology Communication, Technology and Adverse Events (OCTET) Study

Christopher R. Friese, PhD, RN, AOCN®, FAAN Elizabeth Tone Hosmer Professor University of Michigan





# Project Specific Aims

- 1. Characterize clinician communication processes, technologies, & adverse events (Surveys Year 1)
- 2. Examine how communication & technologies affect practice (Observation and Interviews Year 2)
- 3. Assess barriers & facilitators to safer cancer care (Focus Groups Year 3)



# Today

- Preview of interesting patient-reported outcomes data
- Emerging areas for possible practice-level interventions



# Patient-Reported Outcomes (PRO) Data

- 29 practices participated, 2,232 patients
- Six-week data collection schedule
- Eligible patients: receiving intravenous chemotherapy
- Complete survey assessing toxicities in past <u>seven</u> days using valid & reliable PRO-CTCAE (converts CTCAE to patient-reported version)
- Nausea, Vomiting, Constipation, Diarrhea, Neuropathic Pain, General Pain, + two write-in options; 5-point scale (severity ± frequency)
- Self-reported unscheduled clinic visits, ED visits, inpatient admission

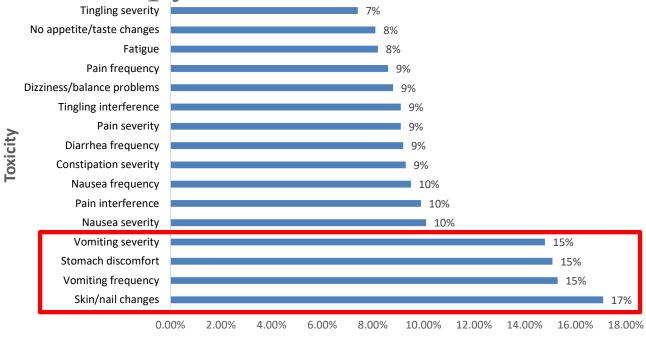


# PRO Data: Key Findings

- 453 (20%) of patients reported one toxicity as severe/very severe in the past week
- 156 (7%) of patients sought medical attention for a toxicity
  - Mean severity of worst toxicity was 2, which is lower than CTCAE grade 3.
- Frequent write-ins: Fatigue, Vague GI Sx, Skin/Nail Changes
- Next slide: toxicities aligned with excess service use: some surprises?



Chemotherapy Toxicities and Service Use







#### PRO Data: Discussion Points

- Substantial number of patients have clinically-significant toxicity
- "We won't know (and intervene) unless we ask (systematically)."
- Service use correlated with lower patient-reported severity (2 vs. 3)
- Asking open-ended toxicity questions can help clinical management



# Focus Groups: Intervention Targets

- Organizational learning to address delays on treatment days
- Clarifying and codifying clinical team roles and responsibilities
- Contingency planning for absences and/or personnel changes
- Clinically-nuanced electronic health record training and ongoing professional development



# Dissemination and Next Steps

- March 2019 Journal of Oncology Practice copies at registration
- Two posters at AcademyHealth
- Two additional manuscripts under review

- Identifying potential interventions for pilots practices may be needed
- If interested, contact Chris Friese (cfriese@umich.edu)



# Acknowledgements

- Participating practices, clinical teams, and patients
- MOQC leadership and team
- OCTET study team
- Agency for Healthcare Research and Quality (AHRQ)

# QUESTIONS or COMMENTS? octet-study@umich.edu or 734-615-4017



# Oral Oncolytics Initiative MOQC-PROM Updates

Emily Mackler, PharmD, BCOP Director, Clinical Initiatives





## Disclosures

None



## MOQC PROM

Pilot: 2015

- Piloted in 8 MOQC practices in 2015
- N= 125 patients
- Approximately 30% of respondents reported some level of non-adherence to their oral oncolytic (≤ 80% adherence)
- Main reason for non-adherence was related to side effects or concerns about side effects
- MOQC modified/shortened the assessment for incorporation into everyday practice

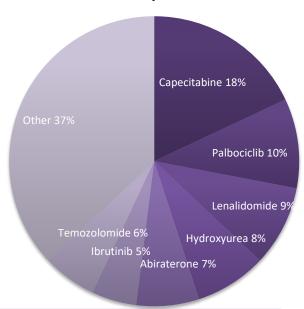


## MOQC PROM

Practice Experience: July 2016 - December 2018

- 6 Michigan oncology practices
- 2252 PROMs in 695 patients
  - Median age = 69 years
  - 48% female
  - 580 PROMs reported a cancer diagnosis
    - Prostate (24%), breast (19%), colorectal (16%), lung (6%)

#### Oral oncolytic utilized:



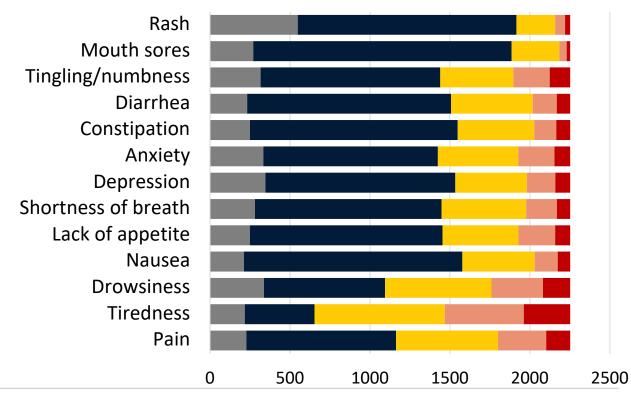


## MOQC PROM - Results

- 54% PROMs had at least 1 symptom rated as moderate or severe
- Non-adherence was reported in 20% of PROMs
- Symptoms rated as moderate or severe and patients with lower confidence scores were more likely to have reduced adherence



# MOQC PROM - Symptoms





Key

None (0)

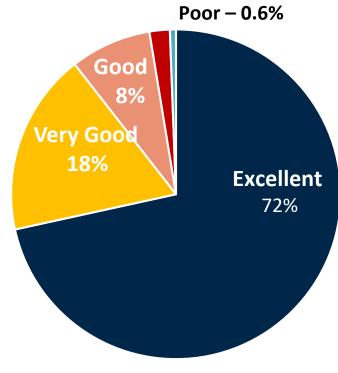
Mild (1-3)

Moderate (4-6) Severe (7-10)

Not reported

# MOQC PROM - Adherence

Non-adherence = 28%



**Fair – 2%** 



#### Univariate Analysis – Adherence

Variable	OR (95% CI)	P-value
Confidence to self manage symptoms	1.28 (1.20, 1.35)	<0.001
Confidence to seek medical care	1.26 (1.17, 1.35)	<0.001
Pain (moderate vs low)	0.5 (0.22, 0.61)	<0.001
Pain (severe vs low)	0.5 (0.26, 0.96)	0.038
Tiredness (moderate vs low)	0.52 (0.33, 0.80)	0.003
Tiredness (severe vs low)	0.4 (0.23, 0.66)	<0.001
Lack of appetite (moderate vs low)	0.43 (0.26, 0.71)	0.001
Lack of appetite (severe vs low)	0.39 (0.18, 0.83)	0.014
Shortness of breath (moderate vs low)	0.49 (0.28, 0.84)	0.01
Shortness of breath (severe vs low)	0.32 (0.14, 0.73)	0.007
Depression (moderate vs low)	0.42 (0.24, 0.75)	0.003
Depression (severe vs low)	0.41 (0.18, 0.93)	0.032
Anxiety (moderate vs low)	0.47 (0.27, 0.81)	0.007
Anxiety (severe vs low)	0.26 (0.12, 0.55)	<0.001
Constipation (moderate vs low)	0.45 (0.23, 0.87)	0.018
Constipation (severe vs low)	0.29 (0.13, 0.66)	0.003
Diarrhea (moderate vs low)	0.68 (0.37, 1.27)	0.221
Diarrhea (severe vs low)	0.39 (0.18, 0.85)	0.018

## MOQC PROM

#### Summary

- Moderate to severe symptom burden occurred in over 50% of PROMs among 695 patients taking oral oncolytics for cancer.
- Optimizing symptom management appears to improve adherence and patient outcomes.



# MOQC Next Steps

- Develop resources to address patient reports and identify those high risk patients
- Develop resources for practices related to fatigue education and patient engagement



#### **Break out Sessions**

- Selection
- Refer to Your Program



# Complete Your Evaluation

Remember to set up an account first . . . .

# Go to bit.ly/moqcjune2019



## **Enjoy Your Breakout Sessions!**

Return to this room by 3:00pm

Snacks and Refreshments will be available



# Next Steps for Practices & MOQC





# 2019 Regional Meeting – Registration Open

A physician per practice must attend this meeting

Region	Fall 2019	Location
Metro East	Wednesday, November 6	Troy Marriott Troy
LMOR	Monday, November 11	Lansing Community College (LCC) Lansing
wow	Wednesday, November 13	Marriott Ypsilanti at Eagle's Crest
CMG	Monday, November 18	Horizons Conference Center Saginaw
Superior West	Wednesday, October 9	Hampton Inn Marquette
Superior East	Thursday, October 10	Bay Harbor Village Petoskey



# Next Biannual Meetings

A physician per practice must attend <u>one</u> meeting each calendar year

MOQC BIANNUAL MEETINGS 2020 and 2021				
Friday January 17, 2020	Inn at St. John's	Plymouth	Faith and Culture Panel	
Friday June 19, 2020	Hagerty Center	Traverse City	Jennifer S. Temel, MD	
Friday, January 15, 2021	Inn at St. John's	Plymouth		



Locations and dates subject to change

# Gyn Oncology Surgeons & Administrators

Own Meetings – Twice a Year

SGO Meeting

**Toronto** 

Saturday\*
October 12

4 hour meeting Inn at St. John's

\* No Michigan State or Michigan Football within Michigan on this date



# Complete Your Evaluation

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# Go to bit.ly/moqcjune2019



### Find Your Ticket





# MOQC by Proxy

- Michelle Azar
- David Hayes
- Shannon Hough
- Maya Manning
- Jack Luckas





#### Visit our Resource Table

- Fertility (sperm and ovarian function preservation)
- Tobacco Cessation
- Herbal & Cancer Material (Posters & Pamphlets)
- End of Life Material
- QOPI® Certification



# Closing Comments

- Email us: first initial, last name@moqc.org
- Telephone us: (734) 232-0043 or **1.866.GET.MOQC**
- Leave name tags on tables
- Travel safely
- See you at Fall Regional Meetings





