

Does Quality Improve in a Compassionate Culture?

Zoom Video and Audio | 8:45 – 9:00 am

8:45 am

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Join by SIP 91791085202@zoomcrc.com Join by H.323 103.122.166.55 (Australia)

Welcome & Keynote | 9:00 – 11:00 am

9:00 am

Welcome and Introductions

Jennifer J Griggs, MD, MPH, FASCO

9:10 am

A Patient's Perspective

Amanda Itiong, MA

9:15 am

Keynote Presentation: Everyday Compassion
Michelle McQuaid, PhD

Senior Fellow, University of Melbourne, School of Graduate Education

10:30 am

Questions and Comments

10:45 am

Break

MOQC Update | 11:00 – 12:00 pm

11:00 am

State of the Consortium

- POQC
- Steering Committee
- MOQC Performance
- Quality Projects & Updates

Diane Drago

Dawn Severson, MD

Jennifer J Griggs, MD, MPH, FACP, FASCO

Louise Bedard, MSN, MBA

11:45 am

Closing Remarks

Jennifer J Griggs, MD, MPH, FACP, FASCO

Thank you for your participation. Please provide MOQC feedback about the meeting. *First*, create a MicME account <https://ww2.highmarksce.com/micme/>
Then, complete an online evaluation (required to claim credits and print a certificate). Evaluation link: bit.ly/moqcjune2020

Accreditation and Credit Designation Statements:

The University of Michigan Medical School is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The University of Michigan Medical School designates this live activity for a maximum of **2.5 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This meeting is approved by the Michigan Social Work Continuing Education Collaborative - Approval # 050820-02. **Approved CE Hours: 2**

Credit for participation in a MOQC biannual meeting requires in-person physician attendance for the entire agenda. Attendance through other mechanisms, although recognized positively by MOQC, does not qualify as participation.