Cancer Care in Times of COVID

Louise Bedard, MOQC
Nicole Timmerman, MOQC
Goals for Today

1. Outline major changes in practice settings
2. Discuss implications (good, not so good)
3. Identify where do we go from here?
4. How can MOQC help?
Let’s Chat

• Think back to this time last year . . .
• What has changed . . .
Practice
• Kept seeing patients and saw other pts
• T/h – depends on situation (+ or -)
• Connect with family and do chemo teaches
• Can connect with family with T/H
• COVID screening versus visitor tracking
• Symptom tracking

Patients
• Telehealth- patient (-)
• Change in care (-)
• Identifying right pts (T/H)
• Thankful due to availability of in person care
• Liked due to weather (T/H)
• Down play symptoms – had COVID symptoms; patients did not want to come in for care – with approved visitors

Physician/Team
• Telehealth – to learn
• Telehealth - +ve
• Uplifted by patients
Implications
Implications

Virus control but waves
Vaccination effective but . . .
Continue to treat patients with cancer & COVID
Virtual visits will be reimbursed
Patients not dying of COVID

Anxious of in-person care
Isolation and job loss
Grief rituals & support gone
Vaccine effective but for how long?
Delays & disparities in care continue and heightened by COVID

Volume of virtual visits to be determined
Source of virus under investigation
Long haulers – survivors of COVID, treated for symptoms
Will we really start to address care disparities and delays in care?
Impact of statistics
Vaccine implications
## Where Do We Go from Here?

<table>
<thead>
<tr>
<th>KNOW</th>
<th>GOOD GUESS</th>
<th>CLUELESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triaging</td>
<td>Clear direction on vaccine</td>
<td>Policies and procedures from the CDC, State – practices have to follow as we are part of a larger community</td>
</tr>
<tr>
<td>Telehealth visits</td>
<td>Timing of vaccine with cancer patients</td>
<td>Policies and procedures from vaccine developers; our own experts are dependent on Pfizer etc.</td>
</tr>
<tr>
<td>Getting vaccines</td>
<td>Individuals on chemo – when / when get vaccine?</td>
<td>Where our practices are struggling and are frustrated is that there is much we do not know and the vaccine developers do not know because the vaccines were not tested on our populations</td>
</tr>
</tbody>
</table>
<pre><code>                                                             | (Kamanos) – literature or logistics – scheduled vaccine?                  |
                                                             | When vaccinated, visitor policy change                |
                                                             | Policy of dying patients – with vaccination or not    |
</code></pre>
Where Can MOQC Help?

• Advocate (BCBSM)
• Build/Find (Resources)
• Communicate (What is Pertinent)

• Send in ideas – MOQC will push out a short list of ideas that we will ask you to determine if we should spend time on
Helpful Sites – COVID & Cancer

- https://www.cancercare.org/coronavirus
- https://www.vitaltalk.org/covid-resources/
- https://gildasclubgr.org/virtual-clubhouse-happenings/
# 2021 Regional Meetings

A physician per practice must attend each meeting.

<table>
<thead>
<tr>
<th>Region</th>
<th>Spring Meetings 6-8pm</th>
<th>Fall Meetings 6-8pm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro East</td>
<td>Wednesday March 31</td>
<td>Wednesday October 27</td>
</tr>
<tr>
<td>LMOR</td>
<td>Monday April 5</td>
<td>Monday November 1</td>
</tr>
<tr>
<td>WOW</td>
<td>Wednesday April 14</td>
<td>Wednesday November 10</td>
</tr>
<tr>
<td>CMG</td>
<td>Monday April 19</td>
<td>Monday November 15</td>
</tr>
<tr>
<td>Superior West</td>
<td>Wednesday April 28</td>
<td>Wednesday October 13</td>
</tr>
<tr>
<td>Superior East</td>
<td>Thursday April 29</td>
<td>Thursday October 14</td>
</tr>
</tbody>
</table>

Spring Meetings will be virtual.
Fall Meetings – in person (most likely)
Upcoming Biannual Meetings

<table>
<thead>
<tr>
<th>MOQC BIANNUAL MEETINGS &amp; 2021 &amp; 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, June 18, 2021</td>
</tr>
<tr>
<td>Friday, January 21, 2022</td>
</tr>
<tr>
<td>Friday, June 17, 2022</td>
</tr>
</tbody>
</table>

A physician per practice must attend one meeting each calendar year

Locations and dates subject to change
Gyn Oncology Practices - 2021

**September 10**
9am – 1pm
Virtual

**Saturday, October 9* **
9am – 1pm
TBD

*date may change with Michigan and Michigan State football schedules
Order MOQC Resources On Line

Printed Resources

1. Select Printed Resources  2. Add Logo (optional)  3. Enter Contact Information

Click on a category to select available resources, then enter quantities at the bottom of each section.

- Fertility Resources
- Gynecology Oncology Resources
- Herbal Resources
- End of Life Resources
- POQC
- Sexual and Gender Minorities Resources
- Tobacco Resources

Next
https://moqc.org/resources/palliative-care/

Palliative Care Webinars – Michael A. Smith, PharmD

Topics:
  a. End of Life Care
  b. Pain Mechanisms and Management
  c. Nausea and Vomiting Mechanisms and Management
  d. Anxiety and Depression Mechanisms and Management

The PDCM Specialty Care Management Billing for Oncology Practices webinars are now live on our Events page: https://moqc.org/events/

Two webinar date options:

a. February 23: 5:00-6:00pm
b. March 12: 12:00-1:00pm
Closing Comments

• CME instructions are at the end of this deck

• Deck will be emailed today to everyone registered

• Email us: first initial, last name@moqc.org

• Telephone us: (734) 232-0043 or 1.866.GET.MOQC

• See you at Spring Regional Meetings (virtual)

• Nominate yourself or someone for Steering Committee
Continuing Education Credit – Physicians
Create Your Account

If you have not already created a MiCME Account:

1. Go to [https://ww2.highmarksce.com/micme/](https://ww2.highmarksce.com/micme/)
2. Click the “Create a MiCME Account” tile at the bottom of the screen
3. Under New User? click “Create a MiCME Account”
4. Enter the Profile Information questions, confirm consent, and click “Create a MiCME Account”
5. Enter your password and complete your profile.

If you have any difficulties, email moqc@moqc.org
We will assist you and resolve any issue
Steps to Claim Credits and Print a Transcript

1. Once your MiCME account has been created, navigate to your Dashboard
2. Click on Claim Credits and View Certificates
3. Locate ‘MOQC January 2021 Biannual Meeting’ in the Activities Available for Credit Claiming section
4. Under Action, click on Claim. Add Credit
5. Enter the number of credits you are claiming and the “I Attest” button
6. Complete the evaluation
7. Click the Submit button
8. Scroll down to the Awarded Credits section to view or print your certificate and/or comprehensive transcript
Continuing Education Credit – Pharmacists
Claim Credit

To claim credit, either:
• Scan QR code for appropriate session(s)
• Click on links emailed after this meeting

Click on the “Register” button and follow these steps:

- Reviewing the course learning materials.
- Confirming information provided on registration.
- Claiming participation in applicable credits.
- Completing all listed evaluations and quizzes.

Keynote Presentation
State of the Consortium
Breakout: Conversation with Jennifer Temel
Breakout: POEM
Thank You