



Medication Reconciliation Best Practices:

- Ask open-ended questions
- Don't forget about OTCs and Herbals
- Clues to medication tolerance
- Important drug-drug interactions
- Assess Adherence
- Consistent data collection form and process
- Access to pharmacist advice and drug information resources

1. Document
Current Rx Meds
and allergies

- •Dose, strength, directions (and how patient actually taking), indication
- •Which medications are you currently taking?
- Are you still taking the metoprolol? How are you taking that medication?
- Are you allergic or have had a bad reaction to any medication? What happened?

2. Assess for OTC or

- Are you taking any over the counter medications? What are you taking that medication for?
- •Symptom prompts medications for pain? Stomach upset? Diarrhea? vitamins or supplements? Herbals?

3. Adherence

- People may miss taking their medicines for many reasons. In the last month, for which medicines have you missed doses?
- •What causes you to miss doses?

4. Compare patientreported list to list in

- New medications
- Discontinued medications
- Patient taking differently than prescribed or listed in EMR
- Prescribed by outside physician
- Herbal/OTC products

5. Communicate discrepancies to HCI

- Resolve discrepancies
- Patient education as necessary for adherence or improper medication use
- Consultation with pharmacist and drug information resources as necessary
- Drug-Drug interaction check with new medications or changes to medication list
- Check for Drug Therapy Problems

6. Update medication list in EMR

- •Include new medications from visit
- List should reflect how the patient is actually taking the medications
- •Communicate list to next healthcare provider as necessary (key for transitions of care)